



QUALITY ASSURANCE Policy

JSA Service aims to provide a quality service with good value for money and the ability to give assured performance and delivery and continually strives to seek ways of improving that service. It has a number of programmes in force to monitor and measure its performance and the customers requirements.

Customer satisfaction is the prime goal of all our employees which can only be achieved by their dedication to meet the needs of the customer.

We also continue to look for improvement in our services and those of our suppliers to ensure that they meet with our quality requirements.

BS EN ISO 9001 : 2008

Our Quality Management System has been assessed and registered by National Quality Assurance Limited - Certificate No: 6733.

HVCA

We are members of HVCA with additional membership of it's Refrigeration and Air Conditioning / Service and Maintenance Groups.

The person with overall responsibility for health and safety is Phil Storey

Signed:

Company: JSA Service

A handwritten signature in blue ink, appearing to read 'Phil Storey', written over the printed name 'Phil Storey'.

Title: Managing Director

Date: 09/09/2010

HVCA

